

QUALITY POLICY AND GENERAL OBJECTIVES OF QUALITY

Linear Chemicals, S.L.U is a company of R+D+I and production of instruments and reagents for use in clinical diagnosis IVD, whose purpose is to be a company committed from a technical, commercial, economic and human point of view.

Our activity is based on:

- In-house production
- Technological innovation
- Continuous improvement of its products and adaptation to customers' needs
- Joint marketing of instruments and reagents
- Worldwide distribution through ongoing business relations

The Company Management considers that it is essential to have a Policy and defined Objectives reflected in writing, in order to be understood, applied and maintained up to date by all levels of the organization.

GENERAL OBJECTIVES OF QUALITY**➤ Quality products**

Develop products with a high level of performance, similar to existing products in the market and maintain the good level of benefits.

Establish the appropriate controls to ensure that the products meet the established specifications and meet the needs of the customer.

Take appropriate measures for the prevention and correction of non-conformities.

Identify the points for improvement and establish the appropriate measures to obtain a continuous improvement in quality and the corresponding objectives and plans to achieve it.

➤ Quality customer Service

Identify the needs and expectations of customers.

Establish the appropriate means to maintain and improve human relations, speed of delivery and resolution of problems. Attending to their training needs.

➤ Quality professional development for company staff

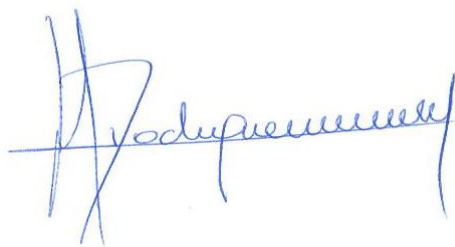
Establish and maintain an organization and a policy in the company that allow the professional progress of its members, enhancing the initiative and individual responsibility, and the continuous increase in their level of knowledge, so that they can be fully involved in the achievement of the objectives.

➤ Compliance with requirements

Carry out the activities in accordance with the laws in force, especially those applicable to the safety of people and the reliability of the products.

Maintain and update the Quality System according to ISO 9001:2015 and ISO 13485:2016 Standards.

Comply with the requirements of the Regulation 2017/746 of the European Parliament and the Council on medical devices for in vitro diagnostics.



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